



## Budget Now For Winter Bills

Our Budget Billing lets you take control of your expenses and avoid the surprise of seasonally high bills.

The budget plan is your yearly consumption averaged over a twelve month period. This allows you to pay a more consistent amount throughout the year. Peoples calculates your budget by comparing past usage information for your home with projected weather conditions and rates. To prevent any shortages or overages, Peoples will review your gas usage over the past quarter and adjust your budget amount higher or lower.

You can leave Budget Billing at any time; however when you unenroll, your account balance will be due in full.

**Joining Budget Billing is easy!**

**CALL TO ENROLL: 1-800-764-0111**  
or visit [peopleseaccount.com](http://peopleseaccount.com)

## EMERGENCY SERVICE

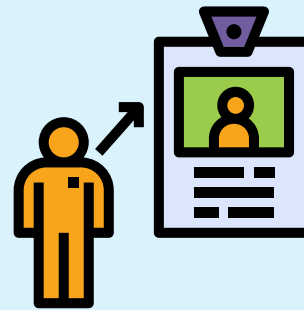
**1-800-400-4271**

Our emergency personnel are on duty to assist you 24 hours a day, 7 days a week. If you smell a natural gas odor, suspect a leak, or there is an explosion or fire, leave the area immediately and then call us at **1-800-400-4271**.  
**Please use this number only in an emergency.**

## Ask To See ID

Remember to always ask to see ID when a Peoples service employee visits your home.

In order to give you peace of mind, Peoples requires all of its customer service employees to wear photo identification. If you don't see it when one of our employees comes to your home, ask for it. Our employees will gladly show you their photo ID.



ALL Peoples employees carry an ID card with their name, photo and the Peoples logo. Also, look for a vehicle with the Peoples logo. **Please contact customer service at 1-800-764-0111 with any questions or concerns.**



**DOLLAR ENERGY FUND**

## Third Party Notification

For retirees on the go, as well as for caregivers, our Third Party Notification can provide an alert in the event that gas service is in danger of being terminated. A friend, relative or other third party can agree to be notified of a possible service termination. The third party receives a copy of the termination notice and can take action to make sure gas service continues. The third party is never obligated to pay the bill.

**If you would like to be designated as a third party, or if you would like to designate someone to be a third party, please call customer service at 1-800-764-0111 to request a Third Party Notification enrollment form, or download the form at [peoples-gas.com/thirdparty](http://peoples-gas.com/thirdparty). Fill out the form and mail it to the address listed.**



**1-800-764-0111**  
Peoples-Gas.com

Individuals with Hearing Loss  
Call **711** or **1-800-654-5988**  
TTY# **1-800-654-5984**

@peoplesnatgas



# DOLLAR ENERGY FUND

The **Dollar Energy Fund** is a non-profit organization whose mission is to improve the quality of life for older adults and households experiencing hardships in our area by providing grants to help them stay warm during the winter heating season. For more than 37 years, **Dollar Energy Fund** has provided \$158 million in utility assistance grants for more than 573,000 limited-income families and individuals.

On October 1, 2020, **Dollar Energy Fund** will accept applications from people with limited incomes who make a good faith payment towards their bills. If you or someone you know needs help paying their winter gas bills, please dial **800-400-WARM (9276)**.

Check out our website to learn more about all of the services available to help you: **Peoples-Gas.com/Helpmepay**

## 2020 - 2021 INCOME GUIDELINES

200% Federal Poverty Level

Homeowners and Renters May Qualify When:

HOUSEHOLD SIZE*	MONTHLY INCOME	ANNUAL INCOME
1	\$2,127	\$25,520
2	\$2,873	\$34,480
3	\$3,620	\$43,440
4	\$4,367	\$52,400
5	\$5,113	\$61,360
6	\$5,860	\$70,320
7	\$6,607	\$79,280
8	\$7,353	\$88,240

For each additional person add

\$747	\$8,960
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\* All members of household regardless of age

# ENERGY CHOICE = YOUR CHOICE

Peoples offers a voluntary Energy Choice program that allows you the option to purchase the natural gas you use from a Pennsylvania Public Utility Commission (PUC) approved Natural Gas Supplier (NGS) instead of from Peoples. Whether you choose to purchase your gas from an NGS or from Peoples, Peoples will remain your Natural Gas Distribution Company (NGDC) and will continue to provide you with safe and reliable service to your home or business, read your meter, provide high quality customer service and respond to natural gas emergencies.

If you purchase your gas from Peoples, your natural gas bill is comprised of two main components:

- **Gas Cost** = Peoples buys Natural Gas and sells it to you for whatever price we pay for it.
- **Delivery Service** = Cost of delivering natural gas to your home or business.

The Gas Cost component is the portion of your bill that you can shop for a Natural Gas Supplier to provide. The prices charged by an NGS are not regulated by the PUC, and there is no guarantee that you'll save money, but they may offer pricing and special incentives that would fit with your individual needs, such as long term fixed pricing.

When you begin shopping for a NGS, start by checking out the "Shop For Gas" section of our website where you will find a list of approved NGS's, Price to Compare information and FAQ. You will also find a link to the PUC's website, [pagasswitch.com](http://pagasswitch.com), which will list all current pricing offers available to you.

## HOW TO ENROLL

1. Review list of approved NGS's at [peoples-gas.com/shopforgas](http://peoples-gas.com/shopforgas).
2. Assess the offers and compare prices. Visit the Pennsylvania Public Utility Commission's official shopping website, [pagasswitch.com](http://pagasswitch.com), to see what current options and prices are available for your home or business.
3. Consider the contract terms. NGS's require you to agree to contract terms, so you'll want to know the contract length and if any early termination fees exist.
4. Choose your Energy Choice supplier by contacting the NGS that best suits your needs. If you choose not to participate, Peoples will purchase the natural gas for your home or business.



# Call 811

## Before You Dig

*It's a Free Call to 811 and It's the Law.*

## Important - Understand Your Gas Price

Residential customers — are you buying your natural gas from Peoples or from a different natural gas supplier? You have a choice! Here is how to tell from your bill if you have chosen another supplier and what your price is.

If you purchase from a different natural gas supplier, your natural gas price will be on the second page of your gas bill. **Look for a line labelled "Supplier Commodity"**. That is the natural gas commodity price (per Mcf) you are being charged by your supplier. Current offers from other natural gas suppliers can be seen at [pagasswitch.com](http://pagasswitch.com).

If you purchase natural gas from Peoples, our current "**Peoples Commodity Charge**" (commonly known as Price to Compare) is:

**\$ 2.3522 (per MCF)\***

Please understand your service options, review your bill carefully, know your Commodity Charge, and make informed decisions. For more information—go to [Peoples-gas.com/shopforgas](http://Peoples-gas.com/shopforgas)

*\*Effective October 1, 2020 - December 31, 2020.*

JOHN SMITH			
Account Number	Date Prepared	Next Meter Reading	For General Info
200000000000	Apr 9, 2019	05/09 - 05/10/2019	
<b>Supplier Credits and Charges</b>			
Balance from last bill		\$104.19	
Payment on APR 02, 2019 - Thank You		104.19 CR	
Supplier Balance		\$0.00	
Supplier Commodity 17.2 MCF @ \$X.XXXX		\$00.00	
Supplier Current Charges		\$00.00	
Supplier Account Balance		\$00.00	