

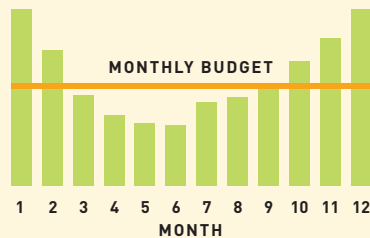
## BUDGET BILLING

**Budget Billing lets you take control of your expenses, giving you more predictability, making it easier to budget.**

The Budget Billing is your yearly consumption averaged over a twelve month period. This allows you to pay a more consistent amount throughout the year. Peoples calculates your Budget by comparing past usage information for your home with projected weather conditions and rates.

**Joining Budget Billing is easy! Log onto [peopleseaccount.com](http://peopleseaccount.com) or call 1-800-222-5101.**

To prevent any shortages or overages, Peoples will review your gas usage quarterly and adjust your Budget amount higher or lower. You can leave Budget Billing at any time; however if you unenroll, your total account balance will become due.



Budget Billing lets you spread your gas utility charges out more evenly throughout the year at no additional cost. Peoples calculates your monthly Budget amount by dividing the total of your last twelve months of usage by 12. That number is then multiplied by the current rates giving us your monthly Budget amount.

## THIRD PARTY NOTIFICATION

For retirees on the go, as well as for caregivers, our Third Party Notification can provide an alert in the event that gas service is in danger of being terminated. A friend, relative or other third party can agree to be notified of a possible service termination. The third party receives a copy of the termination notice and can take action to make sure gas service continues. The third party is never obligated to pay the bill.

**If you would like to be designated as a third party, or if you would like to designate someone to be a third party, please call customer service at 1-800-222-5101 to request a Third Party Notification enrollment form, or download the form at [peoples-gas.com](http://peoples-gas.com) under My Account/Pay My Bill/Billing Options. Fill out the form and mail it to the address listed.**

**Third Party Notification**

**PEOPLES NATURAL GAS PROGRAM APPLICATION**

When you are 18, disabled or away from your home for long periods of time, you may not be able to pay your bill. The Peoples Natural Gas Third Party Notification Program allows you to designate a third party. This can be a relative, friend, caregiver, or other person capable of making or making arrangements for you.

Once we inform the third party, he or she will help to arrange payment to keep your service active. Monthly, our third party will be notified when you are due to pay.

If you, or someone you care about, could benefit from the Peoples Natural Gas Third Party Notification Program, please fill out this form and mail it to the address below.

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**CUSTOMER TO BE ENROLLED:** Name: \_\_\_\_\_ Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_ Telephone: (\_\_\_\_) \_\_\_\_\_

**THIRD PARTY:** Name: \_\_\_\_\_ Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_ Telephone: (\_\_\_\_) \_\_\_\_\_

Date: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Signature: \_\_\_\_\_

Peoples Natural Gas is a subsidiary of Peoples Energy Services, Inc. Peoples Energy Services, Inc. is a subsidiary of Peoples Energy Services, Inc. Peoples Energy Services, Inc. is a subsidiary of Peoples Energy Services, Inc.

Peoples Natural Gas



PEOPLES  
VIEW

PEOPLES  
1-800-222-5101  
Peoples-Gas.com

Our Values: SAFETY. CUSTOMER COMMITMENT. TRUST. COMMUNITY.



Individuals with Hearing Losses Call **711** or  
**1-800-654-5988** TTY# **1-800-654-5984**

FOLLOW US: @peoplesnatgas

## EMERGENCY SERVICE CONTACT INFO

Our emergency personnel are on duty to assist you **24 hours a day, 7 days a week.**

If you smell a natural gas odor, suspect a leak, or there is an explosion or fire, leave the area immediately and then call us at:

**1-800-222-5101**



**Remember to always ask to see ID when a Peoples service employee visits your home.**

In order to give you peace of mind, Peoples requires all of its customer service employees to wear photo identification. If you don't see it when one of our employees comes to your home, ask for it. Our employees will gladly show you their photo ID.

ALL Peoples employees carry an ID card with their name, photo and the Peoples logo. Also, look for a vehicle with the Peoples logo. **Please contact customer service at 1-800-222-5101 with any questions or concerns.**

OCTOBER 2018

# PEOPLES VIEW

NEWS YOU CAN USE FROM YOUR ENERGY PARTNERS AT PEOPLES.

BUSINESS

HOME

ENVIRONMENT

COMMUNITY



## DOLLAR ENERGY FUND

COVER STORY

Details Inside

Peoples-Gas.com



The **Dollar Energy Fund**, a non-profit organization, mission is to improve the quality of life for older adults and households experiencing hardships in our area by providing grants to help them stay warm during the winter heating season. For more than 35 years, **Dollar Energy Fund** has provided \$146 million in utility assistance grants for more than 530,000 limited-income families and individuals.

On October 1, 2018, **Dollar Energy Fund** will accept applications from people with limited incomes who make a good faith payment towards their bills. If you or someone you know needs help paying their winter gas bills, please dial **800-400-WARM (9276)**.

Check out our website to learn more about all of the services available to help you: [Peoples-Gas.com/Helpmepay](http://Peoples-Gas.com/Helpmepay)

200% Federal Poverty Level  
Homeowners and Renters May Qualify When:

HOUSEHOLD SIZE*	GROSS MONTHLY INCOME	GROSS ANNUAL INCOME
1	\$2,023	\$24,280
2	\$2,743	\$32,920
3	\$3,463	\$41,560
4	\$4,183	\$50,200
5	\$4,903	\$58,840
6	\$5,623	\$67,480
7	\$6,343	\$76,120
8	\$7,063	\$84,760
For each additional person, add	\$720	\$8,640

\* All members of household regardless of age

2018 – 2019 INCOME GUIDELINES



## PEOPLES MOBILE WALLET BILLING OPTION

You can now receive and pay your Peoples bill through your smartphone wallet! And, when you start using the Peoples mobile wallet billing option, you will be helping the environment too! You will no longer receive paper bills from Peoples. You will be helping us save thousands of trees per year!

Visit [peoples-gas.com/wallet](http://peoples-gas.com/wallet) to start having your Peoples bill delivered to your Apple Wallet or Google Pay on your smartphone.

NEED TO LOSE  
SOME PAPER  
WEIGHT?  
SELECT E-BILLING  
THROUGH YOUR  
E-ACCOUNT  
TODAY!



GO PAPERLESS! [Peoples-Gas.com/eBill](http://Peoples-Gas.com/eBill)

## ADDITIONAL HELP



Additional help may be available for your housing, food and utility needs. United Way's 211 service can refer you to other aid programs. If you or a loved one needs assistance, please call 211 today.



DON'T FORGET TO CHECK THESE BOXES...  
IT'S MONEY IN YOUR POCKET!!!



## YOUR SAVE MONEY, KEEP WARM CHECKLIST:

- DIAL: 800-400-WARM (9276)**
- APPLY FOR CAP**
  - An affordable bill based on household income.
  - Earn monthly credits to reduce your balance faster.
- APPLY FOR DOLLAR ENERGY**
  - A grant that helps you pay your gas bill.
- LEARN ABOUT LIHEAP**
  - A federally funded grant program that provides a grant directly to your gas bill account.
- IT'S EASY!!!**



Check out our website to learn more about all of the services available to help you:  
[Peoples-Gas.com/Helpmepay](http://Peoples-Gas.com/Helpmepay)

Call 811  
Before You Dig –  
It's Free and it's the Law.



Know what's below.  
Call before you dig.

