

DON'T FORGET TO CHECK THESE BOXES...

IT'S MONEY IN YOUR POCKET!!!



## YOUR SAVE MONEY, KEEP WARM CHECKLIST:

- DIAL: 800-400-WARM (9276)**
- APPLY FOR CAP**
  - An affordable bill based on household income.
  - Earn monthly credits to reduce your balance faster.
- APPLY FOR DOLLAR ENERGY**
  - A grant that helps you pay your gas bill.
- LEARN ABOUT LIHEAP**
  - A federally funded grant program that provides a grant directly to your gas bill account.
- IT'S EASY!!!**

Check out our website to learn more about all of the services available to help you: [Peoples-Gas.com/Helpmepay](http://Peoples-Gas.com/Helpmepay)



PEOPLES VIEW

PEOPLES  
1-800-222-5101  
Peoples-Gas.com

Our Values: SAFETY. CUSTOMER COMMITMENT. TRUST. COMMUNITY.



Individuals with Hearing Losses Call **711** or **1-800-654-5988** TTY# **1-800-654-5984**

FOLLOW US: @peoplesnatgas

## EMERGENCY SERVICE CONTACT INFO

Our emergency personnel are on duty to assist you **24 hours a day, 7 days a week.**

If you smell a natural gas odor, suspect a leak, or there is an explosion or fire, leave the area immediately and then call us at:

**1-800-222-5101**

Remember to always ask to see ID when a Peoples service employee visits your home. In order to give you peace of mind, Peoples requires all of its customer service employees to wear photo identification. If you don't see it when one of our employees comes to your home, ask for it. Our employees will gladly show you their photo ID.



ALL Peoples employees carry an ID card with their name, photo and the Peoples logo. Also, look for a vehicle with the Peoples logo. Please contact customer service at **1-800-222-5101** with any questions or concerns.



PEOPLES  
MOBILE WALLET  
BILLING  
OPTION

You can now receive and pay your Peoples bill through your smartphone wallet! And, when you start using the Peoples mobile wallet billing option, you will be helping the environment too! You will no longer receive paper bills from Peoples. You will be helping us save thousands of trees per year!

Visit [peoples-gas.com/wallet](http://peoples-gas.com/wallet) to start having your Peoples bill delivered to your Apple Wallet or Google Pay on your smartphone.

NOVEMBER 2018

# PEOPLES VIEW

NEWS YOU CAN USE FROM YOUR ENERGY PARTNERS AT PEOPLES.

BUSINESS

HOME

ENVIRONMENT

COMMUNITY

## PEOPLES PROGRAMS

ARE HERE TO HELP KEEP YOU WARM THIS WINTER!



COVER STORY

Details Inside

Peoples-Gas.com

If you or someone you know needs help paying their winter gas bills,  
please dial **800-400-WARM (9276)**



## Customer Assistance Program (CAP)

200% Federal Poverty Level

Peoples **Customer Assistance Program (CAP)** is an affordable monthly payment plan, based on income, for customers who meet income guidelines. Participants make reasonable payments to maintain gas service and can earn credits to reduce their balance each month.

**Homeowners and Renters May Qualify When:**

HOUSEHOLD SIZE*	GROSS MONTHLY INCOME	GROSS ANNUAL INCOME
1	\$2,023	\$24,280
2	\$2,743	\$32,920
3	\$3,463	\$41,560
4	\$4,183	\$50,200
5	\$4,903	\$58,840
6	\$5,623	\$67,480
7	\$6,343	\$76,120
8	\$7,063	\$84,760
FOR EACH ADDITIONAL PERSON, ADD	\$720	\$8,640

\* All members of household regardless of age

2018 – 2019 INCOME GUIDELINES

## Dollar Energy Fund (DEF)

200% Federal Poverty Level

**Dollar Energy Fund (DEF)** provides grants to people with limited incomes who make a good faith payment towards their bills.



**Homeowners and Renters May Qualify When:**

HOUSEHOLD SIZE*	GROSS MONTHLY INCOME	GROSS ANNUAL INCOME
1	\$2,023	\$24,280
2	\$2,743	\$32,920
3	\$3,463	\$41,560
4	\$4,183	\$50,200
5	\$4,903	\$58,840
6	\$5,623	\$67,480
7	\$6,343	\$76,120
8	\$7,063	\$84,760
FOR EACH ADDITIONAL PERSON, ADD	\$720	\$8,640

\* All members of household regardless of age

2018 – 2019 INCOME GUIDELINES

## LIHEAP

150% Federal Poverty Level

The **Low Income Home Energy Assistance Program (LIHEAP)** provides grants for customers with limited incomes. LIHEAP is not a loan. It is a government grant applied directly to help pay your Peoples heating bill.

**Homeowners and Renters May Qualify When:**

HOUSEHOLD SIZE*	GROSS MONTHLY INCOME	GROSS ANNUAL INCOME
1	\$1,518	\$18,210
2	\$2,058	\$24,690
3	\$2,598	\$31,170
4	\$3,138	\$37,650
5	\$3,678	\$44,130
6	\$4,218	\$50,610
7	\$4,758	\$57,090
8	\$5,298	\$63,570
FOR EACH ADDITIONAL PERSON, ADD	\$540	\$6,480

\* All members of household regardless of age

2018 – 2019 INCOME GUIDELINES

