

DON'T FORGET TO
CHECK THESE BOXES...

IT'S MONEY IN YOUR POCKET!!!



YOUR SAVE MONEY, KEEP WARM CHECKLIST:

- ☒ **DIAL: 800-400-WARM (9276)**
- ☒ **APPLY FOR CAP**
 - An affordable bill based on household income.
 - Earn monthly credits to reduce your balance faster.
- ☒ **APPLY FOR DOLLAR ENERGY**
 - A grant that helps you pay your gas bill.
- ☒ **LEARN ABOUT LIHEAP**
 - A federally funded grant program that provides a grant directly to your gas bill account.
- ☒ **IT'S EASY!!!**



Check out our website to
learn more about all of the
services available to help you:
Peoples-Gas.com/Helpmepay



PEOPLES
VIEW

PEOPLES
1-800-222-5101
Peoples-Gas.com

Our Values: SAFETY. CUSTOMER COMMITMENT. TRUST. COMMUNITY.



**Hearing Impaired Customers Call 711 or
1-800-654-5988 TTY# 1-800-654-5984**

Emergency Service Contact Info

Our emergency personnel are on duty to
assist you **24 hours a day, 7 days a week.**

If you smell a natural gas odor, suspect a leak,
or there is an explosion or fire, leave the area
immediately and then call us at **1-800-222-5101.**

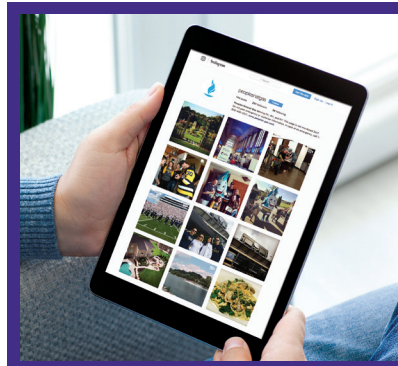
1-800-222-5101

ASK TO SEE ID

Remember to always ask to see ID
when a Peoples service employee
visits your home.

In order to give you peace of mind,
Peoples requires all of its customer
service employees to wear photo identification. If you don't see it
when one of our employees comes to your home, ask for it. Our
employees will gladly show you their photo ID.

ALL Peoples employees carry an ID card with their name, photo
and the Peoples logo. Also, look for a vehicle with the Peoples
logo. **Please contact customer service at 1-800-222-5101
with any questions or concerns.**



FOLLOW US ON:



@peoplesnatgas

NOVEMBER 2017

PEOPLES VIEW

NEWS YOU CAN USE FROM YOUR
ENERGY PARTNERS AT PEOPLES.

BUSINESS

HOME

ENVIRONMENT

COMMUNITY

PEOPLES PROGRAMS

ARE HERE TO HELP
KEEP YOU WARM
THIS WINTER!



COVER STORY
Details Inside

Peoples-Gas.com

If you or someone you know needs help paying their winter gas bills,
please dial **800-400-WARM (9276)**



Customer Assistance Program (CAP)

200% Federal Poverty Level

Peoples **Customer Assistance Program (CAP)** is an affordable monthly payment plan, based on income, for customers who meet income guidelines.

Participants make reasonable payments to maintain gas service and can earn credits to reduce their balance each month.

**Homeowners and Renters
May Qualify when:**

HOUSEHOLD SIZE*	GROSS MONTHLY INCOME	GROSS ANNUAL INCOME
1	\$2,010	\$24,120
2	\$2,707	\$32,480
3	\$3,403	\$40,840
4	\$4,100	\$49,200
5	\$4,797	\$57,560
6	\$5,493	\$65,920
7	\$6,190	\$74,280
8	\$6,887	\$82,640
FOR EACH ADDITIONAL PERSON, ADD	\$697	\$8,364

* All members of household regardless of age

2017 — 2018 INCOME GUIDELINES

Dollar Energy Fund (DEF)

200% Federal Poverty Level

Dollar Energy Fund (DEF) provides grants to people with limited incomes who make a good faith payment towards their bills.



**Homeowners and Renters
May Qualify when:**

HOUSEHOLD SIZE*	GROSS MONTHLY INCOME	GROSS ANNUAL INCOME
1	\$2,010	\$24,120
2	\$2,707	\$32,480
3	\$3,403	\$40,840
4	\$4,100	\$49,200
5	\$4,797	\$57,560
6	\$5,493	\$65,920
7	\$6,190	\$74,280
8	\$6,887	\$82,640
FOR EACH ADDITIONAL PERSON, ADD	\$697	\$8,364

* All members of household regardless of age

2017 — 2018 INCOME GUIDELINES

LIHEAP

150% Federal Poverty Level

The **Low Income Home Energy Assistance Program (LIHEAP)** provides grants for customers with limited incomes. LIHEAP is not a loan. It is a government grant applied directly to help pay your Peoples heating bill.

**Homeowners and Renters
May Qualify when:**

HOUSEHOLD SIZE*	GROSS MONTHLY INCOME	GROSS ANNUAL INCOME
1	\$1,508	\$18,090
2	\$2,030	\$24,360
3	\$2,553	\$30,630
4	\$3,075	\$36,900
5	\$3,598	\$43,170
6	\$4,120	\$49,440
7	\$4,643	\$55,710
8	\$5,165	\$61,980
FOR EACH ADDITIONAL PERSON, ADD	\$523	\$6,276

* All members of household regardless of age

2017 — 2018 INCOME GUIDELINES