

DON'T FORGET TO CHECK THESE BOXES...

IT'S MONEY IN YOUR POCKET!!!



### YOUR SAVE MONEY, KEEP WARM CHECKLIST:

- DIAL: 800-400-WARM (9276)**
- APPLY FOR CAP**
  - An affordable bill based on household income.
  - Earn monthly credits to reduce your balance faster.
- APPLY FOR DOLLAR ENERGY**
  - A grant that helps you pay your gas bill.
- LEARN ABOUT LIHEAP**
  - A federally funded grant program that provides a grant directly to your gas bill account.
- IT'S EASY!!!**



Check out our website to learn more about all of the services available to help you: [Peoples-Gas.com/Helpmepay](http://Peoples-Gas.com/Helpmepay)



PEOPLES VIEW

PEOPLES  
1-800-764-0111  
Peoples-Gas.com

Our Values: SAFETY. CUSTOMER COMMITMENT. TRUST. COMMUNITY.



Hearing Impaired Customers Call **711** or **1-800-654-5988** TTY# **1-800-654-5984**

### Emergency Service Contact Info

Our emergency personnel are on duty to assist you **24 hours a day, 7 days a week.** If you smell a natural gas odor, suspect a leak, or there is an explosion or fire, leave the area immediately and then call us at **1-800-400-4271.** Please use this number only in an emergency.

**1-800-400-4271**

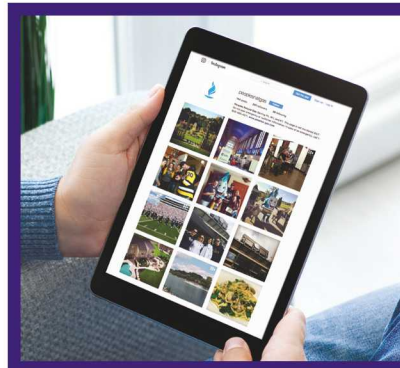
### ASK TO SEE ID

Remember to always ask to see ID when a Peoples service employee visits your home.



In order to give you peace of mind, Peoples requires all of its customer service employees to wear photo identification. If you don't see it when one of our employees comes to your home, ask for it. Our employees will gladly show you their photo ID.

ALL Peoples employees carry an ID card with their name, photo and the Peoples logo. Also, look for a vehicle with the Peoples logo. **Please contact customer service at 1-800-764-0111 with any questions or concerns.**



FOLLOW US ON:



@peoplesnatgas

NOVEMBER 2017

# PEOPLES VIEW

NEWS YOU CAN USE FROM YOUR ENERGY PARTNERS AT PEOPLES.

BUSINESS HOME ENVIRONMENT COMMUNITY

## PEOPLES PROGRAMS

ARE HERE TO HELP KEEP YOU WARM THIS WINTER!



COVER STORY  
Details Inside

[Peoples-Gas.com](http://Peoples-Gas.com)

If you or someone you know needs help paying their winter gas bills,  
please dial **800-400-WARM (9276)**



## Customer Assistance Program (CAP)

200% Federal Poverty Level

Peoples **Customer Assistance Program (CAP)** is an affordable monthly payment plan, based on income, for customers who meet income guidelines.

Participants make reasonable payments to maintain gas service and can earn credits to reduce their balance each month.

**Homeowners and Renters  
May Qualify when:**

HOUSEHOLD SIZE*	GROSS MONTHLY INCOME	GROSS ANNUAL INCOME
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1	\$2,010	\$24,120
2	\$2,707	\$32,480
3	\$3,403	\$40,840
4	\$4,100	\$49,200
5	\$4,797	\$57,560
6	\$5,493	\$65,920
7	\$6,190	\$74,280
8	\$6,887	\$82,640
FOR EACH ADDITIONAL PERSON, ADD	\$697	\$8,364

\* All members of household regardless of age

2017 — 2018 INCOME GUIDELINES

## Dollar Energy Fund (DEF)

200% Federal Poverty Level

**Dollar Energy Fund (DEF)** provides grants to people with limited incomes who make a good faith payment towards their bills.



**Homeowners and Renters  
May Qualify when:**

HOUSEHOLD SIZE*	GROSS MONTHLY INCOME	GROSS ANNUAL INCOME
-----------------	----------------------	---------------------

1	\$2,010	\$24,120
2	\$2,707	\$32,480
3	\$3,403	\$40,840
4	\$4,100	\$49,200
5	\$4,797	\$57,560
6	\$5,493	\$65,920
7	\$6,190	\$74,280
8	\$6,887	\$82,640
FOR EACH ADDITIONAL PERSON, ADD	\$697	\$8,364

\* All members of household regardless of age

2017 — 2018 INCOME GUIDELINES

## LIHEAP

150% Federal Poverty Level

The **Low Income Home Energy Assistance Program (LIHEAP)** provides grants for customers with limited incomes. LIHEAP is not a loan. It is a government grant applied directly to help pay your Peoples heating bill.

**Homeowners and Renters  
May Qualify when:**

HOUSEHOLD SIZE*	GROSS MONTHLY INCOME	GROSS ANNUAL INCOME
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1	\$1,508	\$18,090
2	\$2,030	\$24,360
3	\$2,553	\$30,630
4	\$3,075	\$36,900
5	\$3,598	\$43,170
6	\$4,120	\$49,440
7	\$4,643	\$55,710
8	\$5,165	\$61,980
FOR EACH ADDITIONAL PERSON, ADD	\$523	\$6,276

\* All members of household regardless of age

2017 — 2018 INCOME GUIDELINES