



IMPORTANT NOTICE

TO OUR CUSTOMERS: The Kentucky Public Service Commission has approved a regulation governing **termination of service to a customer for nonpayment of bills during the winter months**. The purpose of the regulation is to protect certain low-income residential customers who depend on natural gas for heat from a potentially life-threatening termination of service during the winter months.

Statewide energy assistance programs are administered by the Kentucky Cabinet for Human Resources—Department for Social Insurance. The Cabinet for Human Resources has contracted all services related to the Home Energy Assistance Program (HEAP) to be provided by local Community Action Agencies (CAAs). The Cabinet for Human Resources, through the authority granted it, has appointed all such agencies as its designees in the processing of written certifications of need.

Delta shall not terminate service for thirty (30) days beyond the termination date if the CAA certifies in writing that the customer is eligible for the cabinet's energy assistance program and the customer presents such certification to the utility. Customers eligible for such certification shall have been issued a ten (10) day cut-off notice between November 1 and March 31. Certificates MUST be presented to the utility during the initial ten (10) day termination notice period.

From the list on the reverse side, contact the agency nearest to you for assistance or verification of eligibility:

KENTUCKY COMMUNITY ACTION AGENCIES

BATH COUNTY	23 Cedar Creek Drive, Owingsville, KY 40360	800-927-1833
BELL COUNTY	129 North Pine Street, Pineville, KY 40977	606-337-3044
BOURBON COUNTY	1414 South Main Street, Paris, KY 40361	859-987-5277
CLARK COUNTY	32 Meadow Lane, Winchester, KY 40391	859-744-3235
CLAY COUNTY	1535 Shamrock Road, Manchester, KY 40962	606-598-5127
ESTILL COUNTY	100 Tyler Lane, Irvine, KY 40336	606-723-4492
FAYETTE COUNTY	913 Old Georgetown Street, Lexington, KY 40511	859-244-2215
FLEMING COUNTY	203 High Street, Flemingsburg, KY 41041	606-845-0081
GARRARD COUNTY	107 S. Campbell Street, Lancaster, KY 40444	859-792-3422
JACKSON COUNTY	5748 Highway 290, McKee, KY 40447	606-364-4484
JESSAMINE COUNTY	300 Southview Drive, Nicholasville, KY 40356	859-885-3512
KNOX COUNTY	KCEOC, 5448 N. US 25 E, Suite A, Gray, KY 40734	606-546-3152
LAUREL COUNTY	188 Dog Patch Trading Center, London, KY 40741	606-864-9121
LEE COUNTY	205 Main Street, Beattyville, KY 41311	606-464-2259
LESLIE COUNTY	121 Maple Street, Hyden, KY 41749	606-672-2155
MADISON COUNTY	309 Spangler Drive, Richmond, KY 40475	859-623-6514
MASON COUNTY	1679 Forest Avenue, Maysville, KY 41056	606-564-8389
MENIFEE COUNTY	28B Bible Camp Lane, Frenchburg, KY 40322	800-927-1833
MONTGOMERY COUNTY	118 Maloney Way, Mt. Sterling, KY 40353	800-927-1833
POWELL COUNTY	176 12th Street, Clay City, KY 40312	606-663-2659
ROBERTSON COUNTY	69 McDowell Street, Mt. Olivet, KY 41064	606-724-5513
ROWAN COUNTY	136 Lee Avenue, Suite A, Morehead, KY 40351	800-927-1833
WHITLEY COUNTY	215 North 4th Street, Williamsburg, KY 40769	606-549-3933

BIG SANDY AGENCIES

FLOYD COUNTY

60 Court Street
Allen, KY 41601
606-874-3595

JOHNSON COUNTY

230 Court Street
Paintsville, KY 41240
606-789-3641

MAGOFFIN COUNTY

131 South Church Street
Salyersville, KY 41465
606-349-2217

MARTIN COUNTY

Roy F. Collier Community
Center
412 Roy Campbell Street
Inez, KY 41224
606-298-3217

PIKE COUNTY

478 Town Mountain Road
Pikeville, KY 41501
606-432-2775

BIG SANDY AGENCIES

FLOYD COUNTY

131 W. Main Street
Hindman, KY 41822
606-785-3322

LESLIE COUNTY

Transit Facility
121 Maple Street
Hyden, KY 41749
606-672-2155

LETCHER COUNTY

726 HWY 2034,
Whitesburg, KY 41858
606-633-4458

PERRY COUNTY

JobSight Office Complex
412 Roy Campbell Drive
Hazard, KY 41701
606-439-1362