

Keep Your Furnace Healthy



Keep your furnace performing at its best with an annual furnace check-up.

Have your furnace and other gas appliances inspected by a qualified professional when cold temperatures arrive.

An inspection helps ensure reliable heat and can prevent potential problems.

Your contractor should:

- Test the thermostat.
- Check the flue.
- Visually inspect the heat exchanger, motor and vents.
- Check the pilot light, unless your furnace features pilotless ignition.
- Lubricate the blower motor.

Also, replace your furnace filters at least three times during each heating season. Keep heat registers and cold air-returns clean and clear of furniture and draperies to help the air flow properly.



LIHEAP

The **Low Income Home Energy Assistance Program (LIHEAP)** provides grants for customers with limited incomes. LIHEAP is not a loan. It is a government grant applied directly to help pay your Delta heating bill.

2024 - 2025 INCOME GUIDELINES

150% Federal Poverty Level

Homeowners and Renters May Qualify When:

HOUSEHOLD SIZE*	GROSS MONTHLY INCOME	GROSS ANNUAL INCOME
1	\$1,883	\$22,590
2	\$2,555	\$30,660
3	\$3,228	\$38,730
4	\$3,900	\$46,800
5	\$4,573	\$54,870
6	\$5,245	\$62,940
7	\$5,918	\$71,010
8	\$6,590	\$79,080
For each additional person add	\$672	\$8,070

*All members of household regardless of age

EMERGENCY CONTACT INFORMATION TO REPORT AN EMERGENCY 24 HOURS A DAY, CALL 1-800-400-4271.

Ask To See ID



Remember to always ask to see ID when a Delta service employee visits your home.

In order to give you peace of mind, Delta requires all of its Customer Service employees to wear photo identification. If you don't see it when one of our employees comes to your home, ask for it. Our employees will gladly show you their photo ID.

ALL Delta employees carry an ID card with their name, photo and the Delta logo. Also, look for a vehicle with the Delta logo. **Please contact Customer Service at 1-800-764-0111 with any questions or concerns.**



deltagas.com

3617 Lexington Rd. Winchester, KY 40391
Telephone: (888) 427-7335 • Fax: (859) 744-3623



1-800-764-0111 • peoples-gas.com

Individuals with Hearing Loss
Call 711 or 1-800-654-5988 TTY# 1-800-654-5984

@PeoplesNatGas



DELTAVIEW

Budget Now For Winter Bills

NOVEMBER 2024



PEOPLES™
An Essential Utilities Company



DELTA NATURAL GAS
COMPANY, INC.

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IMPORTANT NOTICE

TO OUR CUSTOMERS: The Kentucky Public Service Commission has approved a regulation governing **termination of service to a customer for nonpayment of bills during the winter months**. The purpose of the regulation is to protect certain low-income residential customers who depend on natural gas for heat from a potentially life-threatening termination of service during the winter months.

Please contact the Community Action Agency near you for help!

KENTUCKY COMMUNITY ACTION AGENCIES		
BATH COUNTY	23 Cedar Creek Drive, Owingsville, KY 40360	800-927-1833
BELL COUNTY	129 North Pine Street, Pineville, KY 40977	606-337-3044
BOURBON COUNTY	1414 South Main Street, Paris, KY 40361	859-987-5277
CLARK COUNTY	32 Meadow Lane, Winchester, KY 40391	859-744-3235
CLAY COUNTY	1535 Shamrock Road, Manchester, KY 40962	606-598-5127
ESTILL COUNTY	100 Tyler Lane, Irvine, KY 40336	606-723-4492
FAYETTE COUNTY	913 Old Georgetown Street, Lexington, KY 40511	859-244-2215
FLEMING COUNTY	203 High Street, Flemingsburg, KY 41041	606-845-0081
GARRARD COUNTY	107 S. Campbell Street, Lancaster, KY 40444	859-792-3422
JACKSON COUNTY	5748 Highway 290, McKee, KY 40447	606-364-4484
JESSAMINE COUNTY	300 Southview Drive, Nicholasville, KY 40356	859-885-3512
KNOX COUNTY	KCEOC, 5448 N. US 25 E, Suite A, Gray, KY 40734	606-546-3152
LAUREL COUNTY	188 Dog Patch Trading Center, London, KY 40741	606-864-9121
LEE COUNTY	205 Main Street, Beattyville, KY 41311	606-464-2259
LESLIE COUNTY	121 Maple Street, Hyden, KY 41749	606-672-2155
MADISON COUNTY	309 Spangler Drive, Richmond, KY 40475	859-623-6514
MASON COUNTY	1679 Forest Avenue, Maysville, KY 41056	606-564-8389
MENIFEE COUNTY	28B Bible Camp Lane, Frenchburg, KY 40322	800-927-1833
MONTGOMERY COUNTY	118 Maloney Way, Mt. Sterling, KY 40353	800-927-1833
POWELL COUNTY	176 12th Street, Clay City, KY 40312	606-663-2659
ROBERTSON COUNTY	69 McDowell Street, Mt. Olivet, KY 41064	606-724-5513
ROWAN COUNTY	136 Lee Avenue, Suite A, Morehead, KY 40351	800-927-1833
WHITLEY COUNTY	215 North 4th Street, Williamsburg, KY 40769	606-549-3933

BIG SANDY AGENCIES

FLOYD COUNTY
60 Court Street
Allen, KY 41601
606-874-3595

JOHNSON COUNTY
230 Court Street
Paintsville, KY 41240
606-789-3641

MAGOFFIN COUNTY
131 South Church Street
Salyersville, KY 41465
606-349-2217

MARTIN COUNTY
Roy F. Collier Community Center
387 East Main Street
Inez, KY 41224
606-298-3217

PIKE COUNTY
478 Town Mountain Road
Pikeville, KY 41501
606-432-2775

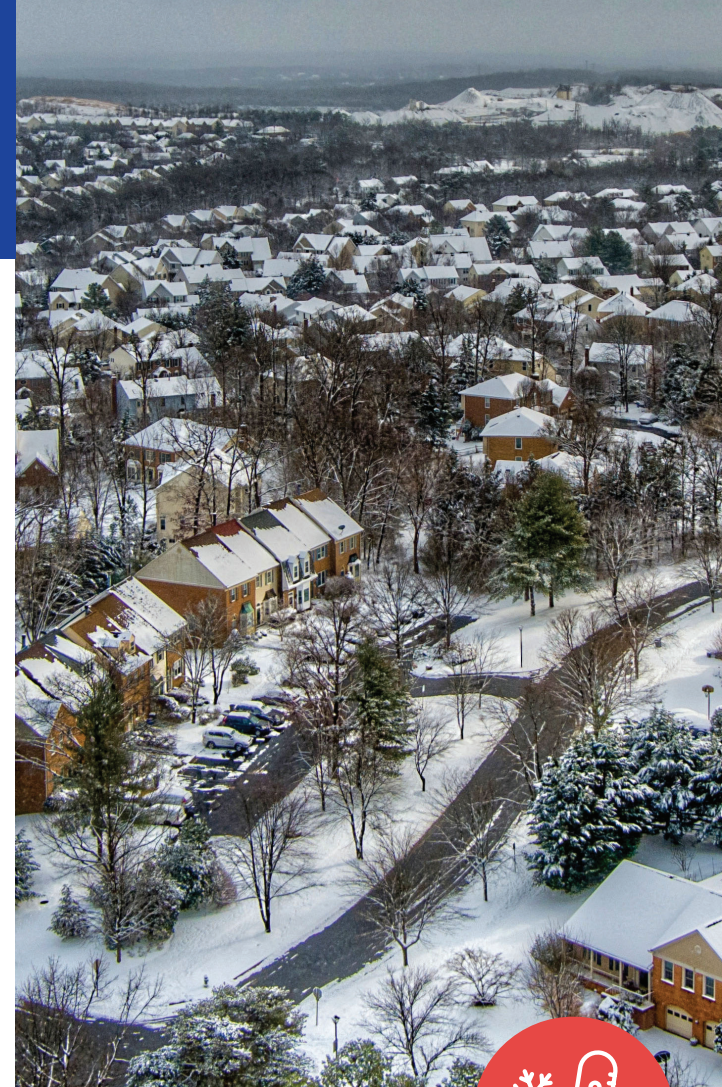
LKLP AGENCIES

KNOTT COUNTY
131 W. Main Street
Hindman, KY 41822
606-785-3322

LESLIE COUNTY
Transit Facility
121 Maple Street
Hyden, KY 41749
606-672-2155

LETCHER COUNTY
726 HWY 203A,
Whitesburg, KY 41858
606-633-4458

PERRY COUNTY
JobSight Office Complex
412 Roy Campbell Drive
Hazard, KY 41701
606-439-1362



Budget Now for Winter Bills

The best time to plan for winter is before it arrives! No matter your feelings on frosty weather, we know higher bills are nobody's favorite, and Delta is here to help with Budget Billing.

During the year, we will review your winter gas usage and make adjustments to your payment amount as necessary in an attempt to avoid a large ending balance.

You can leave Budget Billing at any time; however, when you unenroll, your account balance will be due in full.

Joining Budget Billing is easy! Sign up online at peopleseaccount.com or call us at 1-800-764-0111.