Peoples Natural Gas ("Peoples"), headquartered in Pittsburgh, Pennsylvania provides safe and reliable natural gas service to approximately 620,000 customers in western Pennsylvania. Peoples’ rates consist of (i) a Base Rate designed to recover the cost of utility plant investment and normal operating expenses and (ii) a Purchased Gas Cost rate which recovers the cost (no profit margin) of gas supply purchased for our customers.

On January 28, 2019, Peoples filed for a $94.9 million base rate increase request with the Pennsylvania Public Utility Commission ("PUC") to recover the costs of replacing and enhancing the Company’s pipeline system. If approved by the PUC, a typical Peoples division residential customer would see a bill increase of approximately $10 per month, while a typical Equitable division residential customer would see a bill increase of approximately $14 per month. Also, as part of the proceeding, Peoples is requesting consolidation of the base rates of its two divisions, Peoples and Equitable, into one unified company. This is Peoples Division first base rate increase since October 2012 and the first Equitable Division base rate increase since February 2009.

Since the acquisition of Equitable, Peoples has invested nearly $600 million to remove or replace over 400 miles of aging pipeline infrastructure. In 2019, the Company plans to invest over $200 million in Pennsylvania to upgrade the Company’s pipelines and related facilities across western Pennsylvania. If granted by the PUC, the requested rate adjustment will provide Peoples the funds necessary to continue the Company’s infrastructure replacements in Pennsylvania.

Peoples has maximized workforce efficiencies, taken advantage of cost effective technological advances, and implemented other operating system improvements. However, in order to maintain its ongoing ability to provide efficient, safe, and reliable service to our customers, Peoples must increase its base rates at this time.

Peoples is mindful of the impact of the proposed rate adjustment on our customers. Our focus on providing safe and reliable service include initiatives to assist our customers who are struggling to pay their bill. Therefore, if you are having trouble with paying your gas bill, please contact us at 1-800-400-WARM(9276) to ask about assistance that may be available to you.