



## NOTICE OF WEATHER NORMALIZATION ADJUSTMENT (WNA)



Visit [www.peoples-gas.com/rates/WNA](http://www.peoples-gas.com/rates/WNA)  
to learn more about WNA and a link  
to our Tariff.

Recently, the Pennsylvania Public Utility Commission approved Peoples' use of a Weather Normalization Adjustment (WNA) mechanism. WNA is a method to adjust a customer's bill due to variations from expected temperatures. The WNA will make bills more predictable by making an adjustment for the difference between actual temperatures and normal temperatures if conditions differ from normal by more than three percent (3%).

**Which customers are subject to a WNA?** The WNA is applicable to Sales and Transport customers in the following rate schedules: Residential, Commercial Small General Service, Commercial Medium General Service and CAP-Customer Assistance Program.

**When will the WNA apply?** Effective with bills rendered (sent) October 1, 2024, bills sent from October through May, could reflect a WNA.

A WNA will be applied to your bill under the following circumstances:

- On bills rendered October through May, customers will see an adjustment on their bills if temperatures are more than three percent (3%) colder or warmer than normal.
- In months where weather is within three percent (3%) of normal, bills will not receive a WNA credit or charge.
- For bills rendered in May, the WNA adjustment will not exceed the billed distribution amount for that same period.
- Bills rendered June through September are not eligible for a WNA credit or charge.

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## PLAN AHEAD FOR WINTER HEATING BILLS

The best time to plan for winter is before it arrives! No matter your feelings on frosty weather, we know higher bills are nobody's favorite, and Peoples is here to help in many ways. Check out the info below on some of our most popular programs.

<b>Budget Billing</b>	<b>Peoples Customer Assistance Program (CAP)</b>	<b>Dollar Energy Fund (DEF)</b>
Peoples compares your past usage information with projected rates and weather conditions to help spread your winter heating costs evenly throughout the whole year. Budget billing is available to all residential customers.	This Peoples program offers eligible customers a monthly payment based on your household income, rather than on gas usage. CAP is available year-round to customers with limited income.	The DEF is funded through customer donations and a matching grant from Peoples to help those in need pay gas bills. DEF opens on October 1, 2024, so get ready to apply ASAP!

Visit [www.Peoples-Gas.com/help](http://www.Peoples-Gas.com/help) to use our free ProgramFinder and find what assistance programs are the best fit for you.  
Or call 1-800-400-WARM (9276) to speak with one of our Community Assistance reps.

