

SENIOR IT APPLICATIONS ANALYST

PNG Companies, LLC has Senior IT Applications Analyst position in Pittsburgh, PA to plan, design and support IT applications and related business processes used for Call Center and Customer Service-related functions including an SAP Customer Relationship and Billing System, an e-Account customer portal and related interfaces and reports.

Bachelor's degree in Information Technology, Computer Science or Management Information Systems or a combination of education and experience evaluated to be the equivalent of a bachelor's degree in Information Technology, Computer Science or Management Information Systems as per the USCIS regulation that three years of employment experience can be substituted for one university year.

Eight years of IT applications support experience; three of those years must be in application support of Customer Service and/or Call Center functions. Experience with SAP Customer Relationship & Billing Systems is also required.

Send resume to A. Kauffman, 375 North Shore Drive, Pittsburgh, PA 15212.