

A SAFETY MESSAGE FROM PEOPLES

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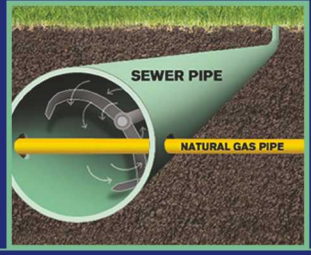
# CROSS BORES

## SORRY WE MISSED YOU

WE WERE HERE TO COMPLETE  
**A CROSS BORE**  
SAFETY INVESTIGATION  
CALL US: **1.800.764.0111**

## CROSS BORES

► **Defined:** A cross bore is an intersection of an existing under-ground utility or under-ground structure by a second utility installed using trenchless technology. This results in an intersection of the utilities, compromising the integrity of either or both utility or under-ground structure.



**DAMAGE TO A NATURAL GAS SERVICE LINE CAN LEAD TO:**

-   
GAS LEAKS / GAS MIGRATION
-   
FIRE
-   
EXPLOSION

### Why This is Important:

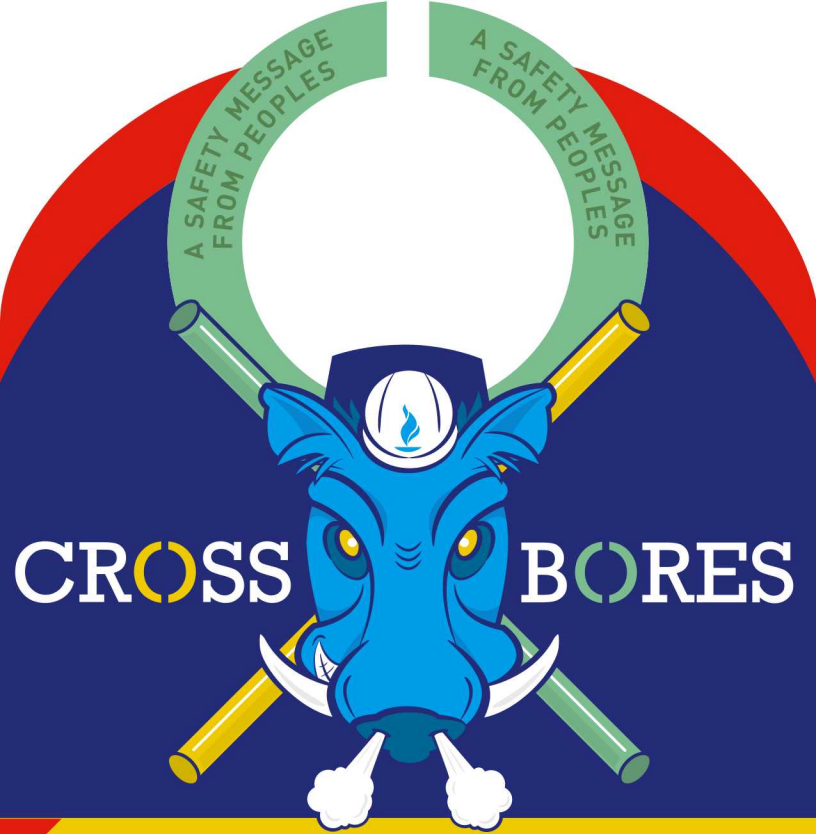
In rare cases, our gas pipeline may unknowingly cross through a sewer pipe. If a plumber unknowingly strikes a gas line while cutting through a sewer blockage, natural gas could enter the sewer system. We want to prevent this from happening.

### Why Utility Lines can Cross Through Sewer Lines:

When a new utility line (gas, electric, telephone, or cable television) needs to be installed in an urban area, it's very common for utility providers to dig horizontally underground (called directional boring). Since this installation method does not involve digging a trench, it avoids damage to sidewalks, patios, landscaping, and existing utility lines marked by 811 Call Before You Dig.

### Cleaning Out Sewers Could Cause a Hazardous Situation:

This can happen when sewer laterals are cleaned using mechanical purging equipment (roofer). This equipment has the ability to damage buried utilities. Collapsed sewer walls can also cause the roofer equipment to be misdirected outside of the sewer, bringing the equipment dangerously close to other buried utilities.



### Why This Inspection is Important:

As part of Peoples commitment to safety and to ensure continued reliable service, a Peoples contractor is in the process of inspecting the main sewer line and sewer laterals in your neighborhood. In order to complete this important inspection, we need to access the sewer line lateral that enters your home. **Please contact the number provided below to schedule a time** for an inspector to complete this safety investigation.

### To Schedule the Inspection:

CALL:

COMPANY:

NAME:

### For Additional Information About Cross Bores:



INTERNET:  
[www.crossboresafety.org](http://www.crossboresafety.org)



EMAIL:  
[damage\\_prevention@peoples-gas.com](mailto:damage_prevention@peoples-gas.com)



DAMAGE PREVENTION HOTLINE:  
Please call: 1.866.284.1010



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